

OFW Helplines in Australia

The following tips and helplines are available to make you feel secure in your work in and out of the workplace and provide valuable information on every problem that you may encounter during your stay in Australia.

(as of 26 May 2017)



IMPORTANT DOCUMENTS

- § Passport
- § Visa
- § Employment Contract
- § Driver's license
- § Company issued ID
- § ATM/Bank Documents
- § Insurance Policy



SIGNS OF EXPLOITATION

- § Long hours of work
- § Working under unsafe conditions
- § Wage below the Minimum
- § Forced to work
- § Threatened at work
- § Working for someone not your employer
- § Employer keeps passport
- § Application of multiple skills

Important Notice

USEFUL TIPS FOR FILIPINOS IN AUSTRALIA

- § Be mindful of your VISA restrictions.
- § Renew your PASSPORT year before expiry date.
- § Know the terms and conditions of your CONTRACT.
- § Inform first your employer of any WORKPLACE problem.
- § Be mindful of VISA prescriptive periods for:
 - *Lodging Complaint: 28 days from termination
 - *Search for new Employer/Sponsor: within -60 days (if visa is issued on or after 19 November 2016)
 - 90 days (if visa is issued before 19 November 2016)
- § Invest in SKILLS enhancement programs.
- § Actively participate in COMMUNITY events.
- § Maintain communication with FAMILY members.
- § Attend regularly to SPIRITUAL needs.
- § Keep a HEALTHY lifestyle.
- § Participate in EMBASSY/CONSULATE/POLO-sponsored events.
- § Participate in FINANCIAL LITERACY and REINTEGRATION programs.
- § Leave Australia before the EXPIRATION of your visa.

For Health & Safety Violations, CALL

WorkCover NSW	13 10 50
WorkSafe Victoria	1800 136 089
WorkCover Queensland	1300 362 128
WorkCover WA	1300 794 744
SafeWork SA	1300 365 255
Workplace Standards Tasman	1300 366 322
WorkCover ACT	02 6207 3000
NT WorkSafe	1800 019 115

For Workplace Problems in Australia, CALL

Unfair Dismissal	Fair Work Commission	1300 462 957
Bullying, Harassment, Discrimination	Fair Work Ombudsman	1300 656
Work rights violations	Fair Work Ombudsman	13 13 94
Free services	Language Help	www.fairwork.gov.au/ languages
	Translation and Interpreting Service	13 14 50
Work Exploitation	Police	131 237
Call-Free Legal Services	National Legal Aid	1300 650 579
Recruitment violations	Philippine Overseas Labor Office (POLO)	(61-2) 6273 8882
	Philippine Embassy (PE)	(61-2) 6273 2535
	PE Duty Officer's Phone	(61) 408 735 383
	POEA Head Office	(632) 721 9491 or (632) 722 1167
	OWWA Head Office	(632) 8917 601-24



In Case of Emergency, CALL

Emergency	000
Philippine Embassy Duty Officer	(61) 408 735 383 Email: Canberra.pe@dfa.gov.ph
Philippine Overseas Labor Office (POLO) Hotline	(61) 420 689 520 Email: poloaustralia@yahoo.com.au
OWWA Head Office	(+632) 8917 601-24

Some reminders while in Australia:

When crossing the street:

- You should always use pedestrian crossings where possible.
- Remember to look right, then left and then right again when walking across the street.

When driving:

- Australians drive on the left side of two-way roads.
- If you commit a traffic offence, you may incur demerit points against your driver's licence. Demerit points remain on your licence record for three years from the date of offence.
- All drivers and passengers in the car must wear seatbelts.
- Speed limits are strictly enforced in Australia.

Know your entitlements:

- Check your superannuation benefits.
- An employee gets a long service leave after a long period of working for the same employer. Most employees' entitlement to long service leave comes from long service leave laws in each State or Territory.

Don't forget to:

- Invest in a good health insurance.
- Register with the Philippine Embassy or nearest Consulate-General.

For details and other services, contact us:

Philippine Embassy - Canberra

1 Moonah Place, Yarralumla, ACT 2600
Phone: (61-2) 6273 2535
Email: cbrpe@philembassy.org.au
Website: www.philembassy.org.au

Philippine Consulate General – Sydney

27-33 Wentworth Avenue, Sydney, NSW 2000
Phone: (61-2) 9262 7377
Email: sydney_pcg@dfa.gov.ph
Website: www.sydneypcg.dfa.gov.ph

Philippine Honorary Consulate General-Adelaide

Level 1/204 Portrush Road
Trinity Gardens, South Australia 5068
Phone: (61) 434 911 202
Email: consul@philconsulatesa.com.au

Philippine Honorary Consulate General –Queensland

69 Ann Street
Brisbane, Queensland 4000
PO BOX 757 Wynnum QLD
Phone: (61) 411359182
Email: admin@qldphilconsulate.com
Website: www.qldphilconsulate.com

Philippine Honorary Consulate General-Darwin

22 Mirrakma Crescent, Lyon, NT 0810
Phone: (61) 417 081 546
Email: philcon.nt@gmail.com

Philippine Honorary Consulate General –Hobart

29 Argyle Street, GPO Box 814, Hobart, TAS 7000
Phone: (61) 409 133 096
Email: consul@kriticos.com.au

Philippine Honorary Consulate –Melbourne

Level 5, Suite 11a, 11 Queens Road
Melbourne, Victoria 3004
Phone: (61-3) 9869 7182, (61) 4091 64784
Email: info@philconsulate.com.au

**Philippine Honorary Consulate –
Port Vila**

Lot 66 Tassariki Park, Port Vila, Vanuatu
P.O. Box 579, Port Vila, Vanuatu
Phone: (678) 22144, (678) 7745888
Email: gfc@ifira.com.vu
philconsul@vanuatu.com.vu

Attached Agencies:

Office of the Defense and Armed Forces Attaché'
(ODAFa)
13-19 Botany St., Phillips, ACT 2606
Phone : (61-2) 6282 6671
Email : ophildafa.oz@bigpond.com.au

Philippine Overseas Labor Office (POLO)
1 Moonah Place, Yarralumla, ACT 2600
Phone : (61-2) 6273 8882
Email : poloaustralia@yahoo.com.au

Philippine Trade and Investment Center (PTIC)
Suite 9.05, Level 9, Martins Tower
31 Market St., Sydney NSW 2000
Phone : (61-2) 9261 2328
Email : dtisydney@bigpond.com
: sydney@dti.gov.ph

Philippine Department of Tourism (PDT)
Suite 11.01, Level II,
92 Pitt St., Sydney, NSW 2000
Phone : (61-2) 9279 3380
Email :
norjdelosreyes@morefuninthephilippines.com.au
Website: philippinetourism.com.au

Do share a copy of this OFW
Helplines with our *kababayans*.
Salamat, po!